

East National Water, LLC.  
P.O. Box 991  
Palmer, MA 01069

# **Mandatory Notice**

**AN IMPORTANT NOTICE FROM  
THE EAST GREENBUSH PUBLIC WORKS DEPARTMENT**

# MANDATORY NOTICE

## PLEASE DO NOT DISCARD THIS NOTICE

Dear Town of East Greenbush Water System Customer,

The East Greenbush Public Works Department has contracted with East National Water, LLC of Palmer, MA to install water meters with E-coder meter head radios compatible with the Town's reading equipment throughout Hampton Manor. This equipment will be installed at no cost to you, the customer. THIS PROCESS IS MANDATORY and we request a one-hour window of time to schedule the appointment at your property. For security purposes, meter installers will be wearing company uniforms, using vehicles with company logos, and will be carrying a company issued photo identification and drivers license. A responsible adult at least 18-years old must be present for the meter installation to take place.

**Please call East National Water, LLC at their toll-free number 1-800-252-8556 or 833-488-4580 to schedule an appointment** to have your meter installed. The office is staffed from 8:00 AM to 4:30 PM. If you call outside these hours you may have to leave a message. You will be contacted to arrange your meter change-out appointment. **You may also schedule online at: <http://eastnationalwater.com/schedule/> by using the East Greenbush appointment link. Please use your 4-digit number code located in the bottom left of the mailing label.**

If you have any questions regarding this program please call the East Greenbush Water and Sewer Billing Office at (518) 477-9367. Office hours are between 8:30 AM and 4:30 PM.

**Please make sure the area around your meter installation location (where the water line enters the house) is accessible prior to your scheduled appointment.**

Your cooperation is greatly appreciated.

Sincerely,  
Daniel Fiacco  
Deputy Commissioner  
Department of Public Works  
East Greenbush